

Terms & Conditions

1. Introduction

Welcome to **365Production.net**, operated by **365 Production Sdn. Bhd.** (“Company”, “we”, “us”, or “our”). These Terms & Conditions (“Terms”) govern your use of our website and services, including any interaction through the **WhatsApp Business API**.

By accessing or using this Website, you agree to be bound by these Terms. If you do not agree with any part of these Terms, please do not use the Website or our Services.

2. Compliance

You agree to use our Website and Services **in accordance with all applicable laws of Malaysia**, including:

- **Personal Data Protection Act 2010 (PDPA)**
- **Communications and Multimedia Act 1998**
- **Consumer Protection Act 1999**
- **WhatsApp Business API Terms of Service and Commerce Policy**

You also agree:

- Not to send unsolicited or spammy messages via WhatsApp
- To ensure you’ve **opted in** before communicating with us via WhatsApp
- To not misuse WhatsApp or this website for illegal or misleading activity

3. Intellectual Property Rights

Unless stated otherwise, all content, trademarks, and intellectual property on this site belong to **365 Production Sdn. Bhd.**

You may access the Website for your own personal, non-commercial use, but you’re **not allowed to:**

- Reuse, republish, or redistribute our content for commercial purposes
- Sell, license, or modify any part of this Website
- Use the Website content in violation of copyright or IP laws

4. User Restrictions

You agree **not to:**

- Violate any applicable laws or regulations
- Harm, disrupt, or misuse the Website or Services
- Use this Website or our WhatsApp channel for marketing or unsolicited communications
- Harvest or scrape data from the Website
- Impersonate another individual or entity
- Breach any third-party rights, including intellectual property or privacy rights

We reserve the right to restrict or terminate access to any part of the Website or Services at our discretion.

5. Your Content

“Your Content” means any text, images, audio, video, or other material you provide via this Website or WhatsApp.

By submitting content, you grant **365 Production Sdn. Bhd.** a non-exclusive, worldwide, royalty-free license to use, reproduce, and display such content, in connection with our Services.

You are solely responsible for Your Content and must ensure it:

- Is accurate, truthful, and legal
- Does not infringe on any third-party rights
- Is not offensive, misleading, or harmful

6. WhatsApp Usage & Communication

We use **WhatsApp Business API** for support, notifications, and limited promotional messaging.

By opting in, you agree to receive messages from us via WhatsApp. You may opt out at any time by:

- Clicking unsubscribe links in our messages
- Or contacting us at sales@365production.net

7. No Warranties

This Website is provided “as is” without any express or implied warranties. We do not guarantee:

- That the Website or Services will be error-free or uninterrupted
- That the content is complete or up to date
- That third-party integrations (e.g. WhatsApp API) will function flawlessly all the time

8. Limitation of Liability

To the fullest extent permitted by Malaysian law, **365 Production Sdn. Bhd.** will not be liable for:

- Any indirect or consequential damages
- Losses from your use or inability to use the Website or Services
- Any communication issues via WhatsApp or other platforms

9. Indemnity

You agree to indemnify and hold harmless **365 Production Sdn. Bhd.**, its directors, employees, and affiliates from any claims, damages, or losses resulting from your:

- Violation of these Terms
- Misuse of the Website or Services
- Breach of WhatsApp’s Terms or local laws

10. Severability

If any part of these Terms is found to be invalid or unenforceable under Malaysian law, the remainder shall remain in full force and effect.

11. Changes to These Terms

We may update these Terms from time to time. Any changes will be posted here with an updated effective date. Continued use of the Website or WhatsApp Services means you accept the revised Terms.

12. Assignment

We may assign or transfer our rights and obligations under these Terms without your consent. You may not assign your rights without our written approval.

13. Governing Law & Jurisdiction

These Terms are governed by the laws of **Malaysia**. Any disputes arising shall be subject to the non-exclusive jurisdiction of the courts of Malaysia.

14. Contact

If you've got questions, just hit us up:

 sales@365production.net

 www.365production.net